

For immediate release:

Phase 4 Design provides essential integration support for Alaska Fire Service IADC rollout

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Mar 21, 2011 – Kenmore, WA – Dave Grant, President of Phase 4 Design, Inc. announces the company provided a custom blend of integration support, system optimization, console design and technical training during the recent console upgrades for the Alaska Fire Service (AFS) in Fairbanks, AK.

The Alaska Fire Service has been working on an upgrade to their Inter-Agency Fire Dispatch Center (IADC) console system for several years. They selected the Telex Radio Dispatch System for the Center's new consoles, radio control and voice recording hardware. To insure a successful launch, they engaged Phase 4 Design, Inc. to assist with the system turn up, optimization and training targeted to what was just installed.

Planning began several months prior to the IADC doing a mock emergency drill to test the Dispatch Center's readiness to coordinate both ground and air assets with the new system in place. The drill was a total success, due in part to fact that Phase 4 Design, Inc. was involved. One of the radio technicians commented "With Dave's help we had all of the IP Addressing, Port Assignments, hardware configuration and C-Soft Console design done before he arrived on site".

"In a lot of cases", Grant said "the hardware configuration, addressing, port assignments and physical installation are easy, it's pleasing the head dispatcher that is hard". So if you can get buy in from the dispatchers that sit and use the system every day, you can consider it a successful installation.

Phase 4 Design, Inc. is located in the Pacific Northwest, near Seattle, Washington. We have been providing solutions to complex technical problems since 1989. Our nearly 40 years of combined experience in the areas of Two-way Radio / Public Safety / Paging, Telephony, LAN / WAN Network Design and Software System Design, makes Phase 4 Design, Inc. uniquely qualified to support Telex Radio Dispatch System Design, Implementation and Maintenance. Services are available Worldwide.

For more information contact Dave Grant at dgrant@hostnw.net or call 425.402.7308. Visit our website at www.phase4.org.