





Innovating the future of Mission-Critical Communications

C-Soft 7.0 License Server Setup

May 2015 Version A



Contents

General	1
Installation	2
License Topology Scenarios	6
Server Deployment Operation	8
Entitlement Workflow	9
Entitlement Certificate Email	10
Before you start to Activate	11
Entitlement Activation	11
Returning Entitlements	24
Creating Technicians (User Accounts)	28
Creating Dealers (Sub Accounts)	
Moving Entitlements to Created Dealers (Sub Accounts)	32
FAQ	
Glossary	35

General

This document is intended to assist administrator and technical staff with the Installation, setup and operation of the Telex License Server used by C-Soft 7.0.

Telex License Server application is included in the C-Soft 7.0 install package along with C-Soft 7.0 and ADHB-4 drivers. C-Soft 7.0 installer can be obtained from our latest product CD, or once you have correctly logged in at http://www.telex.com/us/dispatch/library. Authorization is required to access downloads from this web site.

Instructions for installing C-Soft 7.0 are also located in the current C-Soft manual which is also located at the above discussed locations.



On the PC that will run C-Soft you will need to Extract/copy the files to the desktop.

Review the C-Soft_v70xx_Release_Notes.pdf file prior to installing, this will contain any special instructions or concerns you should be aware of before starting installation.

Installation

Choose the correct installer package (standard 32 or 64 bit) based on the PC's operating system.

Documents library C-Soft v7 Software			
Name	Date modified	Туре	Size
C-Soft-Firmware_CSoft_v7000.zip	3/4/2015 3:03 PM	zip Archive	68,446 KB
🐻 C-Soft_7_64bit_Setup_v7000.exe	3/4/2015 1:01 PM	Application	29,508 KB
🔀 C-Soft_7_Setup_v7000.exe	3/4/2015 1:01 PM	Application	29,479 KB
TelexLicenseServer-x86-1.0.0.0.exe	3/4/2015 10:32 AM	Application	9,246 KB
🔁 C-Soft_v7000_Release_Notes.pdf	2/23/2015 12:23 PM	Adobe Acrobat Document	342 KB



To begin, press Next



Read License Agreement and accept to continue, press Next on all screens to complete C-Soft install.

After C-Soft install is complete you will install ADHB-4 drivers.

ADHB-4 Device Installer	
	Welcome to the ADHB-4 Installer!
	This wizard will walk you through updating the drivers for your ADHB-4.
	To continue, click Next.
	< Back Next > Cancel

To begin, press Next until complete.

ADHB-4 Device Installer			
	Congratulations! You are finished installing the ADHB-4.		
	The drivers were successfully in	stalled on this computer.	
	You can now connect your dev came with instructions, please re	ice to this computer. If your device and them first.	
	Driver Name	Status	
	✓ Bosch Security Systems,	Ready to use	
	< Back	Finish Cancel	

After C-Soft and ADHB-4 drivers install is complete you will install Telex License Server.

Setup - Telex License Serve	r 📃 🔤 💻 🏹
	Welcome to the Telex License Server Setup Wizard
	This will install Telex License Server 1.0.0.0 on your computer.
	It is recommended that you close all other applications before continuing.
	Click Next to continue, or Cancel to exit Setup.
	Next > Cancel

To begin, press Next.

Setup - Telex License Server	x
License Agreement Please read the following important information before continuing.	ß
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
IMPORTANT INFORMATION PLEASE READ THIS END USER LICENSE AGREEMENT (THE "LICENSE") CAREFULLY BEFORE OPENING THE PACKAGE AND/OR USING THE CONTENTS THEREOF AND/OR BEFORE DOWNLOADING OR INSTALLING THE SOFTWARE PROGRAM. IF YOU DO NOT AGREE TO THIS LICENSE DO NOT OPEN THE PACKAGE AND/OR DOWNLOAD AND/OR INSTALL THE SOFTWARE AND PROMPTLY (AND IN ANY EVENT, WITHIN 7 DAYS FROM THE DATE YOU RECEIVED THIS PACKAGE) RETURN THE SOFTWARE WITH THE ORIGINAL PACKAGE TO BOSCH, ERASE THE SOFTWARE, AND ANY PART THEREOF, FROM YOUR COMPUTER AND DO NOT USE IT IN ANY MANNER WHATSOEVER.	
 I accept the agreement I do not accept the agreement 	
< Back Next > Cance	!

Read License Agreement and accept to continue, press Next on all screens to complete install.



Telex License Server in now complete.

📳 Setup - C-Soft	
	Completing the C-Soft Setup Wizard Setup has finished installing C-Soft on your computer. The application may be launched by selecting the installed icons. Click Finish to exit Setup.
	Finish

This is the final setup screen indicating that all installs are complete.

License Topology Scenarios

The new C-Soft 7.0 licensing supports multiple installation scenarios that allow you the most flexibility ever offered for C-Soft. Installation of licenses on individual PCs or Server locations holding all licenses are now supported. Additionally the ability to mix both topologies is supported. Please review a couple of possible scenarios shown here.

Licensing Scenario #1

Number of Positions: 3

Number of Lines: 12

Requirement:

Have 12 line licenses installed on each dispatch position.

Solution:

Order 3 individual licenses with entitlements of 12 C-Soft lines each and install one each machine.



Licensing Scenario #2

Number of Positions: 3

Number of Lines: 12

Requirement:

Support 12 lines on each C-Soft position supported from a central server console.

Solution:

Order 3 individual licenses with entitlements of 12 C-Soft lines each and install on a single

PC. Other positions are configured to request license from central server console.



Licensing Scenario #3

Number of Positions: 22

Number of Lines: 12

Requirement:

Support 12 lines on each C-Soft installation from a central server console for 20 positions with 2 positions working standalone.

Solution:

Order 22 individual entitlements of 12 C-Soft lines each. Install 20 of the 12 line entitlements on a server and 1 12 line each on the standalone PC's.



Licensing Scenario #4

Number of Positions: 20

Number of Lines: 12

Requirement:

Support 12 lines on each C-Soft installation from 2 central license servers for 10 positions each.

Solution:

Order 20 individual entitlements of 12 C-Soft lines each. Install 10 of the 12 line entitlements on each server PC.



Server Deployment Operation

If you decide to deploy a License Server as shown in the previous scenarios 2 through 4, C-Soft is configured to access up to 2 different server locations using their IP Addresses or network computer name.

In Designer go to > Edit/ Global Parameter Setup/ Peripherals in the License Server(s) field enter up to 2 different IP addresses.

G	lobal Parameter Setup					×
[Appearance Audio (Control Settings	IRR Recording	Local Consoles	Peripherals	Recording
	Network Settings IP Interface:		License Ser IP Address	rver(s) s/Name:		
	Radio Ping Interval	: 0 sec	1:			

When C-Soft is started, it will pull the lowest license/s needed from the defined License Server to run the defined design. This allows the License Server to have different Entitlements (line and options) available for issuance, and only issue the minimum required to start.

Example, if the License Server has various 12-Line, 24-Line and 50-Line Entitlements installed and a C-Soft position launches a 23 line design. The position looks at available Entitlements on the local machine (position) first, then the server. The position would pull a 24-Line Entitlement and leave a 50-Line for another position. If the required Entitlement was available on the local position the PC would not use a server license.

Every 30 seconds every position sends a "Keep my Entitlement registered to me" message to the server. The server will allow another position to take the Entitlements if 3 of these messages are not received or 90 seconds in the event of a computer crash or application lockup.

During normal shutdown C-Soft returns the License to the server and they are available instantly for the next launched position.

If the dispatch position fails or loses connection to the server the following error message will be displayed.



Entitlement Workflow



Un-activated C-Soft Line Licenses and optional features are called Entitlements. Each Entitlement is unique and supports a specific line count or feature. Some installs will require multiple Entitlements be activated (installed) on a single PC. Example C-Soft lines plus SIP, Per-Line Call Playback, DFSI or NXDN options could all be installed onto a single position.

Entitlement Certificate Email

When an order is processed, your account Admin will receive an email/s with Entitlement information included. You will also receive a hardcopy version shipped with a product CD as a deliverable. You can begin installation once you receive these emailed Entitlements.

Entitlement certificate for order: Larry Demo NEXEDGE attached

st.license@bosch.com	
Sent: Wed 4/1/2015 3:11 PM	
To: Ninh Hieu (ST-CO/ENG2.2); Benedict Larry (ST-CO/M	KP3.3)
🖂 Message 🛛 餐 EntitlementCertificate.html (25 KB)	

Bosch Security Systems grants the right to activate the following product(s):				
Sales order:	Larry Demo NEXEDGE			
Activation ID:	c29bc-96a27-7543e-68b1f-e98ce-d3e40-e2401			
	Order number:	Description:	Qty	
	TRD-CSOFT-NEXEDGE-6 Telex Radio Dispatch C-Soft NEXEDGE 6-Line License 1			

Your dealer account is required to login. The Activation ID can be used to create an account. The manual describes how to activate the system. If you have any questions, please contact your local Bosch Security System representative.

By using this entitlement you accept the Bosch Security Systems Software License Terms and Conditions which is part of the Entitlement Certificate which is attached to this email.

Eile Edit View Eavorites Tools Help		167 X 133
X 🖓 Convert 👻 🔂 Select		
		-
BOSCH	Entitlement Certificate Number: 08541-5692	76-464ba-9abfe-58006-15e18-e0cc2
invented for line		
Entitle	ment Certificate	
Sales order: Larry Demo 50 Line		
Bosch Security System grants the right to activate the following product(s):		
Activation ID	Order number	Qty
8919d-022c7-ca4f5-ea172-f7c46-1579f-5b810	TRD-CSOFT-LINES-50	1
Your account is required to login. The manual describes how to activate the system. If you have any questions, ple	ase contact your local Bosch Security System representative.	
By using this entitlement you accept the Bosch Security Systems Software License Terms and Conditions.		
Telex RADIO Dispatch Products		
End user Software License Agreement 8601 E. Cornhusker Highway		
P.O. Box 5579		
Tel. +1 402 467 5321		
Fax +1 402 467 3279		
www.titk.com		
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PLEASE READ THIS END USER LICENSE AGREEMENT (THE "LICENSE") CAREFULLY BEFORE OPENING SOFTWARE PROGRAM.	G THE PACKAGE AND/OR USING THE CONTENTS THEREOF AND/OR BEFORE DOWNLOADI	ING OR INSTALLING THE
IF VOLUDO NOT A CREE TO THIS LICENSE DO NOT OREN THE RACE AND/OR DOWNLOAD AND/OR	DINGTALL THE COLTWARE AND BOOMDTLY (AND IN ANY EVENT WITHIN 7 DAVE BOOM 7	THE DATE VOL RECEIVED
THIS PACKAGE) RETURN THE SOFTWARE WITH THE ORIGINAL PACKAGE TO BOSCH, ERASE THE SO	FTWARE, AND ANY PART THEREOF, FROM YOUR COMPUTER AND DO NOT USE IT IN ANY	MANNER WHATSOEVER.
Bosch Security Systems, Inc. ("Bosch") licenses the software comprised in the Telex Radio Dispatch Products (eac this License and Licensee understands accents and expressly agrees to abide by all the terms provisions and condition	:h, together with associated documentation, the "Software") for the nonexclusive use by the end user (the ins of this License	"Licensee"). Licensee has read
1 Lineares of Software Under the terms of this nearest wire and nearteneofeeship Lineares		
Licensee may use a machine-readable form of the Software on a single computer or a single server at a tin	ne and only for the operation of Bosch products. Licensee may not and shall not (A) use the Software exc	cept as expressly authorized in
this License and in the User Documentation; (B) sell, sub-license, lease, rent, assign, pledge, or otherwise (C) modify translate disassemble, decompile, reverse engineer, revise or enhance the Software or attempt	transfer, make available or share Licensee's rights under this License with any party or entity; to discover the Software's source code or create derivative works thereof: or (D) install the Software ont	to a server so that it is accessible
via a public network.		
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	a 🛛 a 🖉 🖉 🖉 🖉	🛛 🕲 🛱 all 🍖 📑 3:27 PM

Before you start to Activate

Make sure you have access to the Bosch License Activation website at https://licensing.boschsecurity.com/

If you are your company's administrator, you should have received an email from the system providing you with your user name and password. If you have never received this email you will need to send an email to <u>telexdispatch@us.bosch.com</u> asking for your login info to be reset. Please note that technical support does not have the ability to reset passwords.

Password for the Activation website	
st.license@bosch.com	
Sent: Wed 4/1/2015 3:05 PM	
To: Benedict Larry (ST-CO/MKP3.3)	
Dear Larry Benedict1,	
The password of your Activation website user account [UserID has been set to:	
Go to https://licensing.boschsecurity.com to logon.	
If you have problems with your account, contact your	
Bosch Security Systems representative.	
Kind regards Bosch Security Systems	

Installing technicians will need an account setup by their company's administrator; steps for this are covered in the Creating Technicians (User Accounts) section.

Entitlement Activation

When the Telex License Server was installed in the PC a new Desktop Icon was added. To begin Entitlement activation double-click this Icon to start the Telex License Activation Tool application.



The Telex License Activation Tool application will start.

Telex License Activation Tool	ctivation Tool		-	TELEX Radio Dispatch
Fulfillments	List of license	s and quantity		1
	Qty Order	number Activated	Expires	
Add fulfillment	Process response me	essage		

Click "Add Fulfillment"

Add license		
Customer inform	nation	
Location name:		
Customer name:		
Address:		
City:		
Email:		
Activation infor	mation	
Activation ID:		Add
Activation ID list:	*	Remove
	-	
L		Activate offline

The "Add License" screen will display

Fill in all the data fields with pertinent information for the install. This will help you locate and track deployed Entitlements by site and position.

Tes Add License	Test			x
Customer infor	mation			
Location name:	Telex Burnsville			
Customer name:	Dispatch Product Management			
Address:	12000 Portland Avenue South			
City:	Burnsville MN			
Email:	larry.benedict@us.bosch.com			
Activation infor	mation			
Activation ID:	8919d-022c7-ca4f5-ea172-f7c46-15	79f-5b810	Add	
Activation ID list:		*	Remo	ve
		Ŧ		
			Activ	ate

Copy and Paste the Entitlement Activation ID supplied in the email into the Activation ID field and press "Add"

The Entitlement will be added to the Activation ID List field

Add License	- Youri		x
Customer infor	mation]
Location name:	Telex Burnsville		
Customer name:	Dispatch Product Management		
Address:	12000 Portland Avenue South		
City:	Burnsville MN		
Email:	larry.benedict@us.bosch.com		
Activation infor	mation		
Activation ID:			
		DA	
Activation ID list:	8919d-022c7-ca4f5-ea172-f7c46-1579f-5b810 🔺	Remo	ove
	Ψ		
		Acti	vate

Complete the same steps to add any additional Entitlements.

TER Add License	- Toul			x
Customer infor	mation			
Location name:	Telex Burnsville			
Customer name:	Dispatch Product Management			
Address:	12000 Portland Avenue South			
City:	Burnsville MN			
Email:	larry.benedict@us.bosch.com			
Activation infor	mation			
Activation ID:	c29bc-96a27-7543e-68b1f-e98ce-d3e40-e2401		Add	
Activation ID list:	8919d-022c7-ca4f5-ea172-f7c46-1579f-5b810	Re	emov	ve
		A	ctiv	ate

When all Entitlements hav	e been added,	press Activate
---------------------------	---------------	----------------

Mage Add License	Total .	
Customer infor	mation	
Location name:	Telex Burnsville	
Customer name:	Dispatch Product Management	
Address:	12000 Portland Avenue South	
City:	Burnsville MN	
Email:	larry.benedict@us.bosch.com	
Activation infor	mation	
Activation ID:		Add
Activation ID list:	8919d-022c7-ca4f5-ea172-f7c46-1579f-5b810 c29bc-96a27-7543e-68b1f-e98ce-d3e40-e2401	Remove
		Activate

A file will be created called "Request.xml" that will need to be saved to the PC or removable flash drive. It is a good practice to rename each file with a additional designator to help with activating multiple PC's. Example "Request01.xml" will help you to not overwrite this file if activating additional machines.

TEE Save As		- 17	Tel Series			x
G Computer	😋 🗢 🗢 Computer 🔸 (D:) Removable Disk 🕨					
Organize 🔻 New folde	r				•== •	0
•	Name	Date modified	Туре	Size		
Documents]] Telex Radio Dispatch CD version 2015_02	3/9/2015 12:20 PM	File folder			
My Documents						
Pictures Videos						
Computer						
(G:) GDEPT (\\bo						
 						
File name: Produ	ct Management Install Request.xml					•
Save as type: Text do	ocuments (.xml) (*.xml)					-
Alide Folders				Save	Cancel	

In this example the file was called "Product Management Install Request.xml"

Once saved you will get the Processing successful window, press OK.



Access the System Activation website at https://licensing.boschsecurity.com/



Press "Login" and enter your user name and password.



You are now ready to activate your C-Soft Licenses, select "Manage License" tab

C-Soft License Server

Bosch.com Support and contact	English 🗸						
System Activat	ion Site						BOSCH nvented for life
Overview Manage license	Manage webcasting	Manage users	Manage dealers		Logout 🔒		
This page can be used to Activat Please provide the link to the xm Browse_ No file selected. Process The resulting xml can then be pr	te, Repair or Return a lice I file via the browse butto ocessed with the Activatio	ense. The process n and press proce: on Tool on the DCN	is identical for all of th ss to process it. I multimedia server F	em. C.			
 Return to top of page 					A	A A Font s	size 💾 Print

Press Browse, and select the desired .xml file and press "Open".

Choose File to Upload						x
Computer	► (D:) Removable Disk ►		✓ 4 Searce	h (D:) Removable	Disk	٩
Organize 🔻 New folder						0
A	Name	Date modified	Туре	Size		
Computer	🐌 Telex Radio Dispatch CD version 2015_02	3/9/2015 12:20 PM	File folder			
(C:) System Volui	Product Management Install Request.xml	4/1/2015 4:28 PM	XML Document	3 KB		
(G:) GDEPT (\\bo						
🖵 (H:) benedil\$ (\\k						
ᡜ (I:) DATA (\\bosc						
🖵 (J:) ENG_DEPT (\\						
P:) APPS (\\bosc						
My Web Sites on						
Will web sites on E						
🗣 Network						
🖳 BUV4A2B35						
PROJET_55468						
TEF-HQ-1						
File nan	ne: Product Management Install Request yml		✓ All File	s (*,*)		•
	· · · · · · · · · · · · · · · · · · ·					
				pen	ancel	

When entered and ready, press the Process button.

Bosch.com	Support and contact	English v					0	BOSCH Invented for life
Overview	Manage license	Manage webcasting	Manage users	Manage dealers		Logout 🔒		
This page c Please prov D:\Product Process The resultin	an be used to Activa ide the link to the xm t Management B g xml must be proce	te, Repair or Return a lice h/bin file via the browse bu rowse	nse. The process is utton and press pro	i identical for all of the cess to process it. Itimedia server PC.	m.			

The system activation site will provide a "Response.xml" file, rename as needed and save to a flash drive.

Bosch.com Support and contact English v	
System Activation Site	BOSCH
Overview Manage license Manage webcasting Manage users Manage dealers	Logout 🔒
This page can be used to Activate, Repair or Return a license. The process is identical for all of them. Please provide the link to the xmi/bin file via the browse button and press process to process it. Browse	
Process	
Response Xml <pre> C?xml version="1.0" encoding="utf-8" ?><Response xmlns="FLEXnetPublisher_01EFFF13-3D7-4698-B7CC. SF13C2EB0A/><responsehadaro-versionnumber>5</responsehadaro-versionnumber></pre> COMPOSITE COMPOSITE <td></td>	
Return to top of page	Print
Do you want to open or save Response.xml (18.0 KB) from licensing.boschsecurity.com?	Open Save 🔻 Cancel 🗙

Take the new "Response.xml" file to the C-Soft PC position on the Telex License Activation Tool press

"Process response message"

Telex License Activation Tool					
Telex License A	ctivation T	ool			
Fulfillments	List of	f licenses and quantit	у	_	i
	Qty	Order number	Activated	Expires	
Add fulfillment	Process respo	nse message			

The Offline Response window will open; press the Browse button next to the data field.



Dpen							x
Computer +	(D:) Removable Disk 🕨		- 4	Search (D:)	Removable D	lisk	٩
Organize 🔻 New folder					:≡ ▼ [0
🔶 Favorites	Name	Date modified	Туре	Size			
📃 Desktop]] Telex Radio Dispatch CD version 2015_02	3/9/2015 12:20 PM	File folder				
📙 Downloads	Product Management Install Request.xml	4/1/2015 4:28 PM	XML Document	3 KB			
🖳 Recent Places	Response.xml	4/2/2015 3:53 PM	XML Document	19 KB			
 □ Libraries □ Documents □ Music □ Pictures □ Videos □ Computer (C:) System Volui □ (D:) Removable [□ Telex Radio Dis □ (G:) GDEPT (\\bo □ (H:) benedil\$ (\\t □ (L) DATA (\\bosc □ (L) ENG_DEPT (\\ □ (P) APPS (\\bosc □ (Z) LOC (\\bosc+ 							
File name	Response.xml		-	Text docum	ents (.xml) (*.)	(ml)	•
				Open	Ca	ncel	

Locate and select the desired "Response.xml" file, press Open

Now press the "Process Response Message" button

Contraction Contractico Contra	
Response file:	D:\Response.xml
	Process Response Message

The Telex License Activation Tool now displays the active Entitlements on this PC. This PC is now ready to operate 50 Lines of radio control with 6 lines being configurable for Kenwood NEXEDGE Direct IP interfaces.

Telex License Activatio											
Fulfillments FID_43438161_14c3a846c01_7fec FID_43438161_14c3a846c01_7feb	Telex License Activation Tool TELEX Radio Dispatch Radio Dispatch										
Fulfillments FID_43438161_14c3a846c01_7fec FID_43438161_14c3a846c01_7feb					i						
FID_43438161_14c3a846c017fec FID_43438161_14c3a846c017feb	List of	licenses and quantity									
FID_43438161_14c3a846c017feb	Qty	Order number	Activated	Expires							
	1	TRD-CSOFT-LINES-50	1-Apr-2015	-							
	1	TRD-CSOFT-NEXEDGE-6	1-Apr-2015	-							
			6.157H								

Returning Entitlements



The ability to move Fulfillment(s) from one PC to another is supported using the Return Fulfillment process supported by the Telex License Activation Tool. The purpose for this might be computer hardware issues or upgrade of hardware (lease expired).

The Fulfillment(s) needs to be removed from the PC, placed back on the Bosch License repository in your account so you can reissue to another PC.

	_		_		
ulfillments	List of	licenses and quantity			
TD_33b85882_14a691c8548_7ff6	Qty	Order number	Activated	Expires	
FID_33b85882_14a691c8548_7ff5 FID_33b85882_14a691c8548_7ff4	1	TRD-CSOFT-PLCP-12	1-Jan-2015	-	
TD_33b85882_14a691c8548_7ff3	1	TRD-CSOFT-PLCP-12	1-Jan-2015	-	
HD_33b85882_14a691c8548_7ff2 HD_33b85882_14a691c8548_7ff1	1	TRD-CSOFT-NEXEDGE-6	1-Jan-2015	-	
ID_33b85882_14a691c8548_7ff0	1	TRD-CSOFT-NEXEDGE-6	1-Jan-2015	-	
ID_33b85882_14a691c8548_/tet ID_33b85882_14a691c8548_7fee	1	TRD-CSOFT-P25DFSI-2	1-Jan-2015	-	
ID_33b85882_14a691c8548_7fed	1	TRD-CSOFT-P25DFSI-2	1-Jan-2015	-	
	1	TRD-CSOFT-SIP-6	1-Jan-2015		
	1	TRD-CSOFT-SIP-6	1-Jan-2015	-	
	1	TRD-CSOFT-LINES-50	1-Jan-2015	-	
	1	TRD-CSOFT-LINES-50	1-Jan-2015		

On the Telex Licenses Activation Tool, select the desired Fulfillments you would like to return. Use the CTRL key to select multiple Fulfillments.

Press the "Return Fulfillments" button, select Yes or No to the question in the popup window.



Selecting Yes will create a "ReturnRequest.xml" file, save to flash drive.

C-Soft License Server

🏭 Local Disk (C:)	Request		5/13/2015 11:10 AM	XML Document
Removable Disk I	Response		5/13/2015 1:12 PM	XML Document
G -11.	SystemList		5/4/2015 9:12 AM	XML Document
Network		III		2
File <u>n</u> ame: Ret	urnRequest			
File <u>n</u> ame: Ret Save as <u>t</u> ype: Text	umRequest t documents (.xml)			

Login to the Bosch System Activation Website at https://licensing.boschsecurity.com/

Bosch.com	Support and contact	English v				BOSCH
Overview	Manage license	Manage webcasting	Manage users	Manage dealers	CSO_gdunaski 🔒	
This page c	an be used to Activa	te, Repair or Return a lice	nse. The process is	s identical for all of them.		
Please prov	ide the link to the xm	nl/bin file via th <mark>e</mark> browse bu	utton and press pro	cess to process it.		
E:\Return	Request.xml	srowse				
Process	l.					
The resultin	g xml must be proce	ssed with the Activation T	ool on the DCN mu	Itimedia server PC.		

Go to Manage License tab and select browse, locate the saved "ReturnRequest.xml" file from the previous step and press "Process.

etor							
SLEI	n Activat	ion Site					
erview	Manage license	Manage webcasting	Manage users	Manage dealers		CSO_gdunaski	
s page ca	an be used to Activa	te, Repair or Return a lice	ense. The process is	identical for all of the	em.		
ase provi	ide the link to the xm	nl/bin file via the browse b	utton and press pro	cess to process it.			
		rouno					
	-	srowse					
_							
ocess							
nrocessi	ing successful. Plea	se save the xml file and n	process it with the Ar	tivation Tool on the F	CN multimedia server P	c	
processi	ing succession. I lea	se save the Ann me and p	100033 it with the 74		Cit mulamedia server r	0.	
ponse X	ml			Activation IDs	for returned Fulfillment		
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Save the "ReturnResponse.xml" file on the flash drive.

Take the "ReturnResponse.xml" file to the C-Soft PC position on the Telex License Activation Tool press "Process response message".

ulfillments	List of	f licenses and quantity			-
FID_33b85882_14a691c8548_7ff6	Qty	Order number	Activated	Expires	
FID_33b85882_14a691c8548_7ff5 FID_33b85882_14a691c8548_7ff4	1	TRD-CSOFT-PLCP-12	1-Jan-2015	-	
FID_33b85882_14a691c8548_7ff3	1	TRD-CSOFT-PLCP-12	1-Jan-2015	*	
ID_33b85882_14a691c8548_7ff2 ID_33b85882_14a691c8548_7ff1	1	TRD-CSOFT-NEXEDGE-6	1-Jan-2015	2-3	
ID_33b85882_14a691c8548_7ff0	1	TRD-CSOFT-NEXEDGE-6	1-Jan-2015		
ID_33b85882_14a691c8548_7fef ID_33b85882_14a691c8548_7fee	1	TRD-CSOFT-P25DFSI-2	1-Jan-2015	-	
ID_33b85882_14a691c8548_7fed	1	TRD-CSOFT-P25DFSI-2	1-Jan-2015	-	
	1	TRD-CSOFT-SIP-6	1-Jan-2015	*	
	1	TRD-CSOFT-SIP-6	1-Jan-2015		
	1	TRD-CSOFT-LINES-50	1-Jan-2015	5-0	
	1	TRD-CSOFT-LINES-50	1-Jan-2015		

The Offline Response window will open; press the Browse button next to the data field and select the "ReturnResponse.xml" file. Press the "Process Response Message" button

Contraction Contractica Contra		
Response file:	E:\ReturnResponse.xml	
	Process Response Mess	age

The selected Fulfillments are now removed from the License Server and available to reissue to another PC.

Telex License Activation Tool					- - X
Telex License Activati	ion T	ool			TELEX Radio Dispatch
Fulfillments	List of	licenses and quantity			i
FID_33b85882_14a691c8548_7ff0	Qty	Order number	Activated	Expires	
FID_33b85882_14a691c8548_7fet FID_33b85882_14a691c8548_7fee	1	TRD-CSOFT-SIP-6	1-Jan-2015	-	
FID_33b85882_14a691c8548_7fed	1	TRD-CSOFT-SIP-6	1-Jan-2015	-	
	1	TRD-CSOFT-LINES-50	1-Jan-2015	-	
	1	TRD-CSOFT-LINES-50	1-Jan-2015		
Add Fulfillment Proce	ss Respo	onse Message R	eturn fulfilln	nents	

Creating Technicians (User Accounts)

Each Account is typically set up with an Administrator, the admin account can create technician accounts that can install and manage licenses. To create technician users, press the "Create Technician" button.

Bosch.com	Sup	port and contact		English 🗸												
System Activation Site											0	BOSCH Invented for life				
Overview	Mar	nage license	Ma	nage webcast	ing	Manage users							Logout 🔒			_
This page a	This page allows you to manage the users of the System Activation Site, by creating Technicians and modifying the Logistics and Admin user.															
A user with	Techn	ician rights is a	ble to	access the w	ebsite	and manage licen	ses (activate, return ar	nd re	epair licen	ises)						
A user with A user with	Admin Logist	i rights is able t ics rights receiv	o Mar /es th	nage users and e e-license err	d Man Iails fr	age dealers. om Bosch and is a	ble to assign orders to	dea	alers.							
Successfully	delete	d the user with	user	name JSmith1	2.										Create	Technician
First name	<u>^</u>	Last name	<u>^</u>	User name	<u>^</u>	Email address		<u>^</u>	Admin	<u>^</u>	Logistics	<u>^</u>	Technician	<u>^</u>		
	~		~		~			~		~		~		~		
Greg		Dunaski		GDunaski1		dontaskme@acm	eradio.com		\checkmark				\checkmark		> Edit	

Fill in the mandatory fields, and press Create.

Bosch.com	Support and contact	English 🗸					
Syster	n Activat	ion Site					BOSCH Invented for life
Overview	Manage license	Manage webcasting	Manage users	_	_	Logout 🔒	
Create Te	chnician						
		* Mandatory field					
	First name *	John					
	Last name *	Smith					
	User name : *	JSmith12					
	Email *	JSmith12@acmeradio	.com	×			
		Tick this if you are wil	ling to receive the e	mails from us			
		Create Back					

Technicians will now be viewable on your Manage Users tab. You can edit or delete as needed.

Bosch.com	Sup	port and contact		English 🗸											
Syster	n /	Activat	io	n Site										Ø	BOSCH Invented for life
Overview	Mar	nage license	Ma	inage webcast	ing	Manage users	-			_		Logout 🔒			
This page al	lows	you to manage	the u	isers of the Sys	tem /	Activation Site, by creating Technician	ns and n	nodifying f	the L	ogistics and	Admi	n user.			
A user with	Techn	ician rights is a	able to	o access the we	ebsite	and manage licenses (activate, retu	rn and r	epair licen	nses)						
A user with A user with I	Admin Loaist	rights is able ics rights recei	to Ma ves th	nage users and ne e-license em	l Mar ails f	nage dealers. rom Bosch and is able to assign orde	rs to de	alers.							
	5	9				5									
														Creat	te Technician
First name	~	Last name	~	lleer name	^	Email address	~	Admin	^	Logistics	~	Technician	^		
- Institution	~	Last hame	~		~		× .	Aumin	~	Logistics	~		~		
Greg		Dunaski		GDunaski1		dontaskme@acmeradio.com		\checkmark				\checkmark		> Edit	
John		Smith		JSmith12		JSmith12@acmeradio.com						\checkmark		> Edit	> Delete

Creating Dealers (Sub Accounts)

Distribution of licenses to Dealers or Self-Supporting End-users starts with the account admin creating Sub-accounts to the primary account. Creating these accounts allows a purchasing dealer to forward Entitlements to another company that will be installing the licenses.

To start, press the "Create Dealer" button

Syster	n Activat	ion Site					BOSCH
Overview	Manage license	Manage webcasting	Manage users	Manage dealers		Logout 🔒	
This page a	llows you to manage	information of your dealer	'S.				
It allows you	i to create dealers us	ing the create dealer but	on				
It allows you	to change the deale	r information like name ar	nd email addresses	by selecting the link	of the Dealer Id.		
							Create dealer

Fill in the mandatory fields for the sub-account administrator and press Create Dealer.

Bosch.com	Support and contact	English					
Syste	n Activat	ion Site				0	BOSCH Invented for life
Overview	Manage license	Manage webcasting	Manage users	Manage dealers	Logout 🔒		
Create de	aler						
		* Mandatory field					
	Dealer ID *	AcmeRadio01					
	Dealer name *	Acme Radio					
Admin de	tails						
the admin u	ser will be able to cre	eate technician accounts ir	the created deale	r.			
	First name *	Fred					
	Last name *	Smith					
	User name : *	FSmith01					
	Email *	FSmith@Acmeradio.c	om	×			
		Create dealer Baci					

An email will be sent to this new Sub-accounts Admin

The new sub-account (dealer) will display in your Manage Dealers tab.

Bosch.com	Support and contact	En	ıglish 🗸							
Syster	n Activat	ion S	lite						Ø	BOSCH Invented for life
Overview	Manage license	Manage	webcasting	Manage users	Manage d	ealers	_	Logout 🔒		_
This page al It allows you It allows you	lows you to manage to create dealers us to change the deale	information ing the crea r informatio	n of your dealer ate dealer butto on like name ar	rs. on. Id email addresses	by selecting	the link of the Deale	r Id.		(Create dealer
Dealer ID		Ŷ	Dealer name		Ŷ	Admin user name	• ÷	Admin ema	ail	\$
> AcmeRadio	o01		Acme Radio			FSmith01		FSmith@Ad	meradio.com	

Moving Entitlements to Created Dealers (Sub Accounts)

The Overview tab shows all Entitlements in your account. To move un-activated Entitlements select the desired Entitlement using the Sales order number. Example, Larry Demo NEXEDGE

Bosch.com Support a	nd contact	English 🗸					
System Act	tivation	Site				(4	BOSCH
Overview Manage	license Manag	e webcasting	Manage users	Manage dealers		Logout 🔒	
Search for Or	ders						
Enter the search text		Searc	ch For				
		Ord	er number		Search		
•	^		<u>^</u>	<u>^</u>			•
Sales order	Dealer 💭	Location	Custo	omer 🗘	City 🗘	Activation ID	Activation d 💭
> MLL Demo unit	MISC ACCOU NT	> Lockwood Ho fice	ome Of Micha	el Lockwood	Taylor Lake Villa ge	fd300-b8cca-2a477-eac34-dd9bc-79bbf- 593c1	2015-05-14
> Larry Demo NEXED GE	MISC ACCOU NT					c29bc-96a27-7543e-68b1f-e98ce-d3e40- e2401	
> Larry Demo 50 Line	MISC ACCOU NT	> Telex Burnsvi	ille Dispa ment	tch Product Manage	Burnsville MN	8919d-022c7-ca4f5-ea172-f7c46-1579f-5 b810	2015-04-02

The Order Details window will open. At the Select Dealer dropdown, select the desired dealer account you wish to move the Entitlement to and press "Assign Order".

Bosch.com	m Support and co	ontact English 🗸					^		
Syste	System Activation Site								
Order details									
Order numbe	r	Larry Demo NEXED	Æ						
Create date		2015-04-01							
Assign o	rder								
Select Dealer	Acme Ra	idio	Assign order						
Dealer ID	AcmeRad	lio01							
Products	5								
Quantity 💲	SAP 🗘	Type number 🗘	Description	\$ /	Activation ID	Fulfillment	Activation 🗘 date		
1	F.01U.307.039	TRD-CSOFT- NEXEDGE-6	Telex Radio Dispatch C-Soft NEXEDGE License	E 6-Line o	c29bc-96a27-7543e-68b1f-e98ce-d3e40 e2401	-			
^ Return t	^ Return to top of page								
Terms of use Imprint 1.51.8300									
© Bosch Se	curity Systems BV						~		

Larry Demo NEXEDGE Entitlement is now moved to Acme Radio and can be viewed and installed by a Acme Radio technician.

Bosch.com Support ar	nd contact	English 🗸						
System Act	tivation	Site					(BOSCH Invented for life
Overview Manage	license Manag	ge webcasting	Manage users	Manage dealers			Logout 🔒	_
Search for Or	ders							
Enter the search text		Sear	ch For					
		Ord	er number		~	Search		
Sales order	Dealer 🗘	Location	🗘 Cust	omer 🗘	City	÷	Activation ID	Activation d 🗘 ate
> MLL Demo unit	MISC ACCOU NT	> Lockwood Ho fice	ome Of Mich	ael Lockwood	Taylor Lal ge	ke Villa	fd300-b8cca-2a477-eac34-dd9bc-79bbf- 593c1	2015-05-14
> Larry Demo NEXED GE	Acme Radio						c29bc-96a27-7543e-68b1f-e98ce-d3e40- e2401	
> Larry Demo 50 Line	MISC ACCOU	> Telex Burnsv	ille Dispa	atch Product Manage	Burnsville	MN	8919d-022c7-ca4f5-ea172-f7c46-1579f-5	2015-04-02

FAQ

- Would the current USB C-Soft keys be compatible with C-Soft v7.000?
 No, An upgrade is required.
- Is there any restriction about how old can the C-Soft be in order to be upgradeable?
 No, any age dongle can be upgraded.
- Will my existing license(s) on ADHB-4 be compatible with C-Soft v7.000?
 - No, they will need to be converted to a new software based license as part of your C-Soft upgrade.
- How do I transfer my existing ADHB-4 license(s) to the new C-Soft v7.000?
 - Working on details, but it would be "Contact technical support with your ADHB-4 serial number prior to updating the unit firmware to 3.000 as all existing hash code enabled features will be erased" will also be discussed in application note.
- What are the procedures to upgrade Safenet (Hardware Dongle) license to Flexera (Software) licensing for the same number of lines?
 - For each operator position, your purchase order will need to specify the C-Soft 7.0 license for the correct number of lines plus qty 1 C-SOFT7 UPGRADE P/N F01U307031. A RMA will be issued to return your Hardware dongles to receive credit value.
- What are the procedures to upgrade Safenet (Hardware Dongle) license to Flexera (Software) licensing for a different number of lines?
 - For each operator position, your purchase order will need to specify the C-Soft 7.0 license for the correct number of lines plus qty 1 C-SOFT7 UPGRADE P/N F01U307031. A RMA will be issued to return your Hardware dongles, contact your regional sales person to develop upgrade package cost.
- I placed a Purchase Order for C-Soft 7.0 and haven't received an Entitlement email, what is my next step?
 - 1. Make sure the email for the Account admin hasn't received the emails and are sitting in Junk/Spam folder.
 - 2. Contact Bosch Customer Service at 800-289-0096 to make sure your order has been processed; they will be able to see if the order has been shipped or send a internal request for status.
- I haven't received an email from the system providing me with my user name and password, what is my next step?.
 - If you have never received an email you will need to send an email to <u>telexdispatch@us.bosch.com</u> asking for your login info to be reset. Please note that technical support does not have the ability to reset passwords.
- Can an existing license be moved from one PC to another?
 - Yes, using the Return Entitlement steps on the Telex License Activation Tool a license can be placed back on the Bosch System Activation site to be reissued.
- What are the procedures if a PC with an installed license crashes or malfunctions?
 - Contact Technical support using email containing details about the Entitlement (Entitlement ID number, Company, Location and customer name, city, etc.) Once the entitlement is located we then can work to restore so you can reissue on a new PC.
- I need to upgrade to C-Soft v7.000 from a previous version and increase the number of lines from the original value, do I still need to order the upgrade part number?
 - Yes, both the new C-Soft 7.0 license P/N and Upgrade P/N will need to be on the purchase order.
- Will the license support a server type deployment?
 - Yes, the Flexera license can be deployed on each individual PC or multiple licenses on a single server location.
- Can multiple license servers be deployed?

- C-Soft 7.0 supports the ability to program up to 2 different IP addresses for server operation, if one is unreachable or all licenses are used it will attempt to connect to second server.
- Does a license server PC need to be a server quality PC?
 - No special quality PC is required; if the PC can run C-Soft 7.0 it will work as a license server. See C-Soft manual for PC specifications.
- If I purchased consoles with the EF Johnson branded version of C-Soft, can I upgrade them to C-Soft v7.000?
 - Yes, but C-Soft 7.0 does not support the "EFJ P-25 Trunk" line type, so direct control of the EFJ repeaters are lost.

Glossary

Entitlement - Inactive license that is available on the Bosch License repository.

Fulfillment - Active license that has been installed on a local or server PC.

TLAT - Telex License Application Tool is used to manage Entitlements and Fulfillments on local and server PCs.

TRD-CSOFT-LINES-xx - C-Soft license for basic total line count for the position, XX = maximum number of lines

TRD-CSOFT-DFSI-xx - Optional DFSI interface license, XX = maximum number per position and each position requires its own option.

TRD-CSOFT-NXDN-xx - Optional NXDN Direct IP interface license, XX = maximum number per position and each position requires its own option.

TRD-CSOFT-PLCP-xx - Optional Per-Line Call Playback license, XX = maximum number per position and each position requires its own option.

TRD-CSOFT-SIP-xx - Optional SIP Telephony interface license, XX = maximum number per position and each position requires its own option.

License Site User levels

Admin – Manages (creates) users and dealers
 Logistics – Receives and moves Entitlements to dealers when needed
 Technician – Manages licenses (activate, return and repair)

Povision	History
Revision	nistory

Document Title: C-Soft 7.0 License Server Setup

Document Number: AN-DISPATCH-053

Revisio n	Change Description	Date
А	Initial Release	29-MAY-2015

Suggestions or comments:

Contact technical support with suggestions or comments concerning this application note.

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