Phase 4 Design Basic 2-Way On Demand Training FAQ's

Q: How much does it cost?

A: For only \$895.00 you will receive hours of in-depth 2-way radio training in a fun and educational environment as well as a 250+ page specialized training/reference guide.

Q: Where is the training presented?

A: The course is produced by Phase 4 Design, Inc. and is streamed on demand.

Q: What happens after I register?

A: After you fill out the registration form and submit payment you will have instant access to the on demand video content. You can expect to receive your training kit in 1-2 weeks after registration.

Q: How do I pay for the class?

A: We provide a PayPal button during registration. You can use your PayPal account or a Credit Card. **Contact** <u>training@phase4.org</u> if **PayPal** or a **CC** is not a payment option for your organization.

Q: What about travel costs?

A: Attending the training online means **NO MONEY SPENT ON TRAVEL!!!!!**

Q: Can the training videos be available at a later date?

A: Yes! At no cost, we will enable the video access for a week. Contact Phase 4 Design for more information.

Q: Can I get a new link to my current class?

A: Yes, if you need your link to the class resent contact training@phase4.org

Q: What can you do if you're not satisfied with the Training?

A: We offer a money back guarantee, contact training@phase4.org for details.