For immediate release:

PHASE 4 DESIGN, INC introduces "Real Time Support" for Telex RoIP Dispatch Systems

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Oct 25, 2013 – Kenmore, WA – Dave Grant, President of Phase 4 Design, Inc. announces a new service, known as "Real Time Support" for Telex Radio Dispatch Systems.

"Real Time Support" includes system design and repair as well as custom on-line training that focuses on customer requirements.

Grant commented, "Through the use of new remote control services such as *LogMeIn Rescue* and *ClickWebinar*, we can be invited into any system with Internet access and do anything short of connecting cables".

LogMeIn Rescue allows a Phase 4 Design technician to quickly diagnose and repair a problem without ever leaving the office. This service has already been used to create a completely operational TRBO dispatch console on the East Coast from the Phase 4 Design office here in Washington State. With the Unattended Access feature, we monitor recorder and dispatch system performance and do routine maintenance without customer interaction.

ClickWebinar allows us to attend a design or troubleshooting session as a member of the team with full two-way audio, video, whiteboard and file sharing. All without any travel expense or travel time! This service is also the basis for our new 2-Day OnLine RoIP Boot Camp. Custom one-on-one or small group training is also available.

These new services are available 24/7, all you have to do is call 425.402.7308.

Phase 4 Design, Inc. is located in the Pacific Northwest, near Seattle, Washington. We have been providing solutions to complex technical problems since 1989. Our nearly 40 years of combined experience in the areas of Two-way Radio / Public Safety / Paging, Telephony, LAN / WAN Network Design and Software System Design, makes Phase 4 Design, Inc. uniquely qualified to support Telex Radio Dispatch System Design, Implementation and Maintenance. Services are available Worldwide.

For more information contact Dave Grant at dgrant@hostnw.net or call 425.402.7308. Visit our website at www.phase4.org.