

For immediate release:

## **PHASE 4 DESIGN, INC IS VALUABLE PARTNER IN FIRE DISPATCH CENTER UPGRADE.**

**Dateline: Aug 20, 2010...Kenmore, WA**  
**Contact Company: Phase 4 Design, Inc.**  
**Contact Name: Dave Grant**  
**Contact Phone: 425-402-7308**  
**Contact Website: [www.phase4.org](http://www.phase4.org)**



**Aug 20, 2010 – Kenmore, WA** – Dave Grant, president of Phase 4 Design, Inc. announces the company was a valuable partner in the complete upgrade of the Miles City Inter-Agency Fire Dispatch Center.

The Miles City Inter-Agency Dispatch Center was running an Orbacom Dispatch Console that was no longer supported and needed to be replaced. After deciding on a Telex Radio Dispatch System to be the replacement, Phase 4 Design, Inc. was contacted to provide targeted installation and training services.

Phase 4 Design, Inc. and the local radio technician planned in advance all of the steps required to do the upgrade. It was decided that 3 days would be required to program, install, test and train personnel for this 4 position, 8 radio channel dispatch center.

When asked if Phase 4 Design, Inc. was a benefit, the local technician replied "Without the assistance provided by Phase 4, I have no doubt the installation would have taken twice as long". In addition he added, "Phase 4 worked closely with myself and my supervisors to assure a clear plan of attack was in place prior to commencement of the installation".

Phase 4 Design, Inc. is located in the Pacific Northwest, near Seattle, Washington. We have been providing solutions to complex technical problems since 1989. Our nearly 40 years of combined experience in the areas of Two-way Radio / Public Safety / Paging, Telephony, LAN / WAN Network Design and Software System Design, makes Phase 4 Design, Inc. uniquely qualified to support Telex Radio Dispatch System Design, Implementation and Maintenance. Services are available Worldwide.

For more information contact Dave Grant at [dgrant@hostnw.net](mailto:dgrant@hostnw.net) or call 425.402.7308. Visit our website at [www.phase4.org](http://www.phase4.org).