

Phase 4 Design Basic 2-Way Online Training

FAQ's

Q: How much does it cost?

A: For only \$1,295.00 you will receive 4 days of in-depth 2-way radio training in a fun and educational environment as well as a 250+ page specialized training/reference guide.

Q: Where is the training presented?

A: The course is presented online using a live multimedia platform called "ClickMeeting.com". This site allows us to share what's on our desktop as well as live video and audio with a chatroom for any questions to be answered in real time all on the same screen.

Q: What happens after I register?

A: After you fill out the registration form, Phase 4 Design receives an email notification with the info you provided. Shortly after, Mike Grant from Phase 4 Designs will contact you to confirm your information and collect payment. Once payment is collected Phase 4 Design will confirm your registration through the "ClickMeeting" site and start preparing your training kit for delivery.

Q: How do I pay for the class?

A: We can invoice the customer directly, have them pay through PayPal as well as Visa and MasterCard. Please contact Phase 4 Design for any billing inquiries.

Q: Does registering for a scheduled class commit me to attending that session?

A: No, if you are unable to attend the class you registered for no need to worry. You will receive a link to the "ClickMeeting" site once we collect payment. With that link you are allowed to attend any scheduled class.

Q: What about travel costs?

A: Attending the training online means **NO MONEY SPENT ON TRAVEL!!!!**

Q: Can the training be presented onsite?

A: Yes, onsite training can be scheduled. Contact Phase 4 Design for more information.

Q: Can I get a new link to the class?

A: Yes, if you need a new link to the class contact Phase 4 Design and they can send a new one